

# NETWORK VIDEO RECORDER SERIES

**User Manual** 

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All lead-free products offered by the company comply with the requirements of the European law on the Restriction of Hazardous Substances (RoHS) directive, which means our manufacture processes and products are strictly "lead-free" and without the hazardous substances cited in the directive.



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This is a class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

#### Federal Communications Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device mat not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

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This product doesn't have a standby / shutdown mode.

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We are pleased to provide our modifications to the Linux Kernel, as well as a few new commands, and some tools to get you into the code. The codes are provided on the FTP site, and please download them from the following site or you can refer to your distributor:

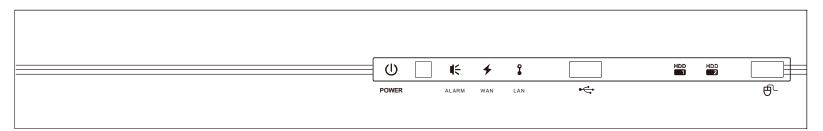
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# 1. HARDWARE OVERVIEW

#### 1.1 Front Panel



#### 1) LED indicators

(1)	The NVR is power-supplied.
<b>4</b>	An alarm event occurs.
<b>*</b>	The NVR is connected to Internet.
•	The NVR is connected to LAN.
HDD	Up to two hard disks are installed in the NVR and connected well.

#### 2) <u>USB port</u> (•←)

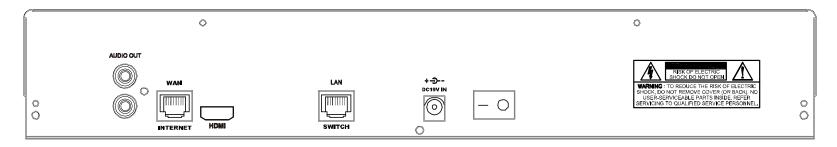
Insert a compatible USB flash drive for video backup.

**Note:** For the compatible list of USB flash drives, please refer to "APPENDIX 2 COMPATIBLE USB FLASH DRIVE LIST" at page 32.

#### 3) Mouse port (ੳ )

Insert a mouse for function operation.

#### 1.2 Rear Panel



#### 1) AUDIO OUT

Connect to a speaker.

#### 2) <u>WAN</u>

This port is used to connect your NVR to Internet via a RJ45 network cable.

#### 3) HDMI

This port is used to connect the monitor which supports HDMI interface for high definition video output.

**Note:** Direct connection to the monitor which supports VGA or composite interface is not supported. Please prepare a converter in advance.

#### 4) <u>LAN</u>

This port is used to connect your NVR to our brand's IP cameras locally.

#### 5) DC19V IN

Connect the NVR to power with the regulated adapter.

#### 6) <u>- o (Power switch)</u>

Switch to "-" to turn on the power, and "O" to turn off the power.

# 2. CONNECTION

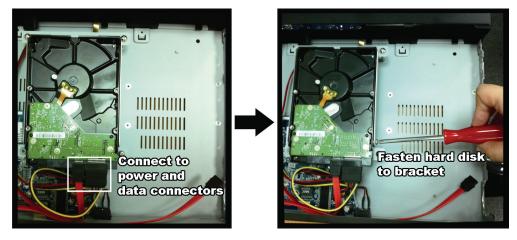
#### 2.1 Hard disk installation

Step1: Remove the top cover.

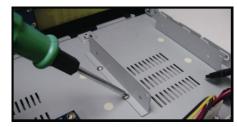
Step2: Find the hark disk bracket in the DVR, and place the compatible hark disk in the bracket.

Step3: With the PCB side facing up, connect the hard disk to the power connector and data connector.

Step4: Fasten the hark disk with the supplied screws, two for each side.



Step5: To install another hard disk, find the supplied hard disk brackets in the package, and fix them onto the NVR base.



Step6: With the PCB side facing up, connect the hard disk to the power connector and data connector.

Step7: Then, put the hard disk in the bracket, and fasten it with the supplied screws, two for each side.

Step8: Replace the top cover and fasten the screws you loosened in Step1.

### 2.2 Simple Connection Diagram

**Note:** It's recommended to power on the NVR after the IP cameras are connected and powered on. This ensures the auto IP configuration works well.

#### Connect up to 6 IP devices:











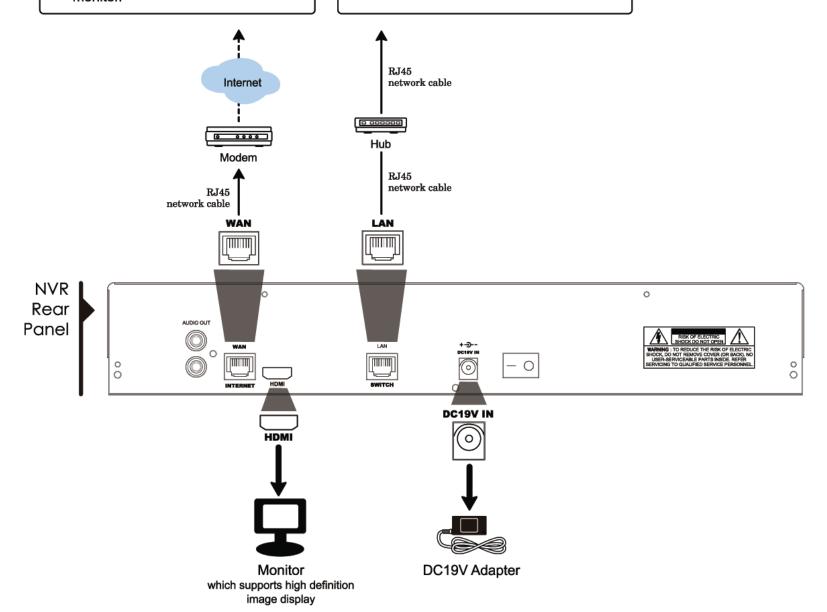


#### Remote connection\*\*

- Enter the IP address and access information of the IP camera or DVR in the NVR.
- Wait till you can see images on the monitor.

#### Local connection\*

- 1. Connect the camera to a hub.
- Wait till the camera is configured automatically and you will see camera images on the monitor soon.\*\*\*



- \* Local connection only allows monitoring locally. To monitor from anywhere other than the NVR is installed, please connect your NVR to Internet. For details, please refer to "3. NETWORK CONFIGURATIONS".
- \*\* Remote connection is available only when the NVR is connected to Internet.
  To connect your NVR to Internet, please refer to "3. NETWORK CONFIGURATIONS".
- \*\*\* If you don't see camera images, change the IP address of your camera to "10.1.1.xx" (xx ranges from 11 ~ 253). For details, please refer to "2.2 Camera IP Configurations by LAN".

### 2.3 Camera IP Configurations by LAN

#### 2.3.1 Automatically

The NVR will automatically configure the IP address of a camera connected by LAN if:

- The connected IP camera is our brand's IP camera.
- The default IP configuration method of the camera is "DHCP".
- The camera is powered on before the NVR is powered on.

If not, you may also configure the IP address of your camera manually as described in "2.3.2 Manually".

#### 2.3.2 Manually

If the NVR doesn't configure the IP address of your camera automatically as described above, your IP camera might **NOT** be:

- Our brand's IP camera.
- Set to "DHCP" as its default IP configuration method.

To solve this, use our brand's IP camera, and reconfigure its IP address to 10.1.1.xx (xx ranges from 11 ~ 253), in the same network segment as the NVR.

- a) Select "on the bottom of the screen, You'll see the list of every connected IP camera with its connection status to this NVR and MAC address.
- b) Select the IP address which is not used, and select "SETUP".

IP SEARCH					
IP	PORT	MAC	STATUS		
10.1.1.12	88	00:0e:53:e5:9a:f1	BE CONNE	ECTED ON (	CH1
10.1.1.13	88	00:0e:53:a6:91:18	BE CONNE	ECTED ON (	CH2
10.1.2.14	88	00:0e:53:a5:9f:a2	UNUSE		
10.1.1.15	88	00:0e:53:e1:4e:k5	BE CONNE	ECTED ON (	CH3
10.1.1.16	88	00:0e:53:s5:3e:h6	BE CONNECTED ON CH4		
10.1.1.17	88	00:0e:53:e6:4b:26	BE CONNECTED ON CH5		
tì			CONNECT	SETUP	EXIT

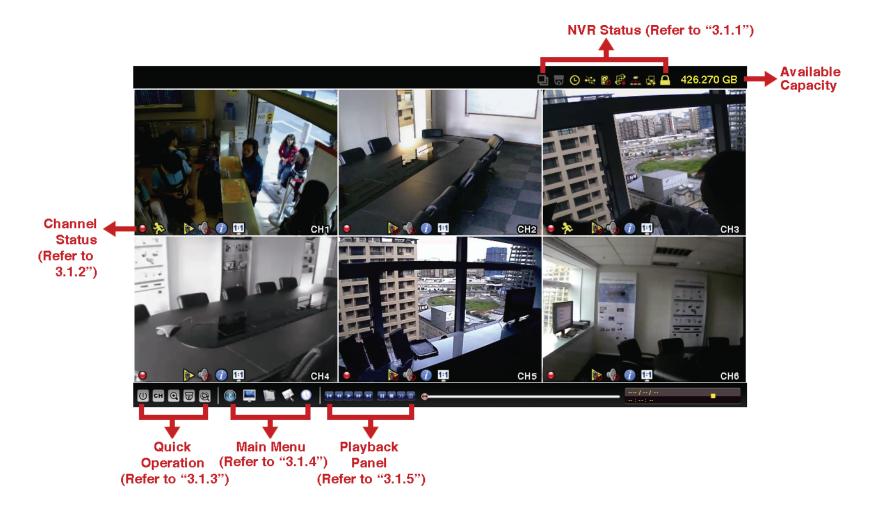
- c) Select "STATIC" in "NETWORK TYPE", and change the IP address to 10.1.1.xx (xx ranges from 11 ~ 253)
- d) Click "APPLY" and "EXIT" to save your changes.

SETUP				
NETWORK TYPE	STATIC			
IP	10.1.1.14			
PORT	88			
USER NAME	admin			
PASSWORD	****			
NETMASK	255.0.0.0			
GATEWAY	10.1.1.10			
PRIMARY DNS	168.95.1.1			
	APPLY	EXIT		

e) The NVR will then detect the IP camera and display images soon.

# 3. USER INTERFACE

### 3.1 Local



#### 3.1.1 NVR Status

	I	_			
	Key lock		Key unlock		
	Channel lock	(iii)	Channel unlock		
ॐ	USB flash drive / device connected	Ŷ	No USB device connected		
(4)	Timer record on	<b>(</b>	Timer record off		
<b>?</b>	Overwrite on	$\mathbf{G}$	Overwrite off		
	Sequence mode on		Sequence mode off		
	PTZ mode on		PTZ mode off		
	CPU loading				
Netwo	rk Status:				
	(WAN) Internet connected		(WAN) Internet disconnected		
	(WAN) Local connection				
	(LAN) Auto mode –Mbit/s		(LAN) Auto mode – Gbit/s		
	(LAN) DHCP / Static IP mode		(LAN) Camera disconnected		

### 3.1.2 Channel Status

	Auto search on		Auto search off	1:1	Original size	K * *	Fit to screen
	Live audio on	8	Audio off		Audio playback on		Audio playback off
•	Recording	Ċ)	Human detection event		Alarm event	કુઝ	Motion event
<b>(7)</b>	Live information	i	Playback information				

# 3.1.3 Quick Operation

For details, please refer to "5. QUICK OPERATION" at page 13.

(1)	Click to show the power off panel to either halt or reboot the system.
СН	Click to show the channel switch panel and select the channel you want.
$\odot$	Switch to the channel you want first, and click to enter the zoom-in mode. In this mode, click and drag the red frame on the bottom left of the screen to move to the place you want to see.
	Click to enter the PTZ mode and show the PTZ camera control panel.
	Click to open the IP search window and check the current connection status of each channel.

### 3.1.4 Main Menu

For details, please refer to "6. MAIN MENU" at page 16.

	QUICK START	Click to set the status display, image settings, and date & time.
0	SYSTEM	Click to set the system configurations.
	EVENT INFORMATION	Click to enter the event search menu.
	ADVANCED CONFIG	Click to set CONNECTION, CAMERA, DETECTION, ALERT, NETWORK, DISPLAY, RECORD and NOTIFY.
	SCHEDULE SETTING	Click to set record timer.

### 3.1.5 Playback Panel

<b>**</b>	Fast Forward	Increase the speed for fast forward from 4X to 32X.
<b>**</b>	Fast Rewind	Increase the speed for fast rewind from 4X to 32X.
<b>)</b> / <b>II</b>	Play / Pause	Click to play the latest recorded video clip immediately, and click again to pause.  In the pause mode, click once to get one frame forward, and click to get one frame rewind.
	Stop	Click to stop the video playback.
<b>→</b>	Slow Playback	Click once to get 1/4X speed playback, and click twice to get 1/8X speed playback.
<b>I4</b> / <b>&gt;I</b>	Previous / Next Hour	Click to jump to the next / previous time interval in an hour, for example, 11:00 ~ 12:00 or 14:00 ~ 15:00, and start playing the earliest event video clip recorded during this whole hour.
	Quick Search	Click to enter the quick search menu for specific record data search.

### 3.2 Remote



# 4. FREQUENTLY-USED FUNCTIONS

### 4.1 Key Lock / Unlock

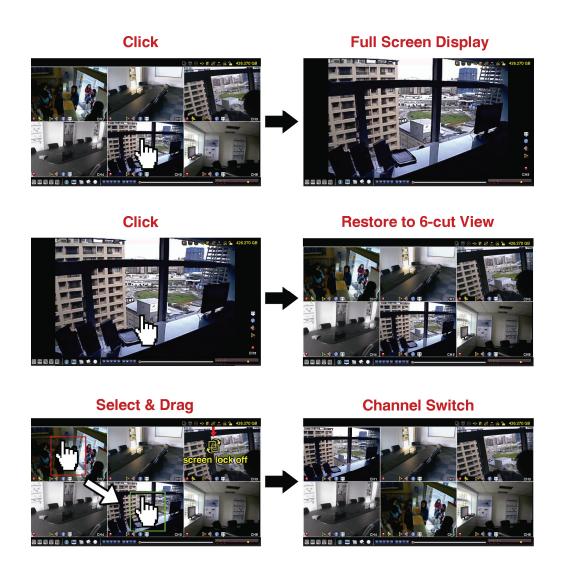
To luck or unlock NVR local operation, click (unlock) or (lock) on the NVR status bar to change the status to (lock) or (unlock).

To unlock NVR local operation, you'll be prompted to enter the user level and password to access.

Note: The default user level and password are both "admin".

**Note:** Different user level has different access privilege for certain NVR functions. For details, please refer to "4.4 User Level Creation" at page 10.

#### 4.2 Channel Selection



**Note:** Channel switch is available only for "SUPERVISOR". To know more details, please refer to "4.4 User Level Creation" at page 10.

#### 4.3 IP Device Search

**Note:** This function is available only for "SUPERVISOR". To know more details, please refer to "4.4 User Level Creation" at page 10.

Click (IP Search) to start search IP camera(s) connected in the same network segment as the NVR (i.e. 10.1.1.xx by default).

You'll see the list of every connected IP camera with its connection status to this NVR and MAC address.

IP SEARCH					
IP	PORT	MAC	STATUS		
10.1.1.12	88	00:0e:53:e5:9a:f1	BE CONNECTED ON CH1		
10.1.1.13	88	00:0e:53:a6:91:18	BE CONNECTED ON CH2		
10.1.1.14	88	00:0e:53:a5:9f:a2	UNUSE		
10.1.1.15	88	00:0e:53:e1:4e:k5	BE CONNECTED ON CH3		
10.1.1.16	88	00:0e:53:s5:3e:h6	BE CONNECTED ON CH4		
10.1.1.17	88	00:0e:53:e6:4b:26	BE CONNECTED ON CH5		
10.1.1.18	88	00:0e:53:g2:3b:e7	BE CONNECTED ON CH6		
tl			CONNECT SETUP EXIT		

To fix the camera IP address, or allow the NVR to assign an IP address to your IP camera, select "SETUP", and select "STATIC IP " or "DHCP" for "NETWORK TYPE".

Click "APPLY" and "EXIT" to save your changes.

SETUP				
NETWORK TYPE	DHCP			
IP	10.1.1.1	4		
PORT	80			
USER NAME	admin			
PASSWORD	****			
NETMASK	255.0.0.0			
GATEWAY	10.1.1.10			
PRIMARY DNS	168.085	.1.1		
	APPLY	EXIT		

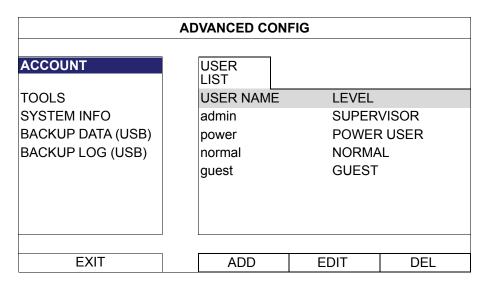
To connect to another IP camera, select the unused IP camera from the IP search list, and select "CONNECT". Select the channel you want to display the camera images, and click "SAVE" to start connection.

CC	NNECT
IP	10.1.1.14
PORT	88
CHANNEL	CH5
USER NAME	admin
PASSWORD	****
	<u></u>
	SAVE CANCEL

### 4.4 User Level Creation

Note: This function is available only for "SUPERVISOR".

To create different user account for different access privilege, click (SYSTEM), and select "ACCOUNT" to enter "USER LIST".



Different user level has different access privilege for certain functions as described below:

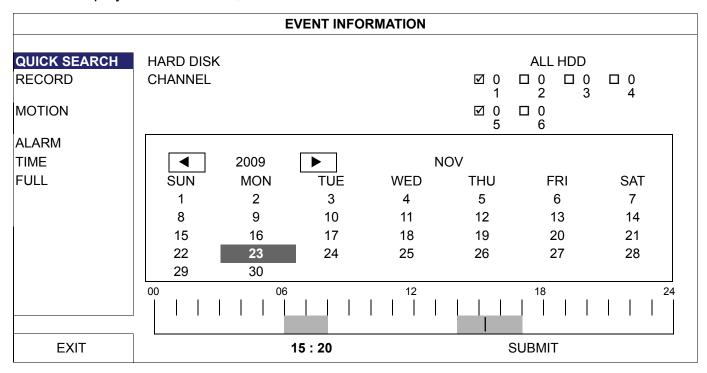
	Function	User Level		
■ NVR status				
<u> </u>	Key lock / unlock	SUPERVISOR / POWER / NORMAL		
<b>F</b> / <b>F</b>	Channel switch lock / unlock	SUPERVISOR		
■ Channel status	3			
)   <b>(</b>	Auto search on / off	SUPERVISOR		
<b>(</b> ), <b>(</b>	Live audio on / off	SUPERVISOR		
<b>4</b> / <b>4</b>	Playback audio on / off	SUPERVISOR		
11 / 🔀	Original size / Fit to screen	SUPERVISOR		
<i>(1)</i>	Live / Playback information	SUPERVISOR		
■ Quick operation	on			
$\Box$	Power	SUPERVISOR		
СН	Channel Switch	SUPERVISOR / POWER / NORMAL / GUEST		
<b>Q</b>	Digital Zoom	SUPERVISOR / POWER / NORMAL / GUEST		
	PTZ Control	SUPERVISOR / POWER		
	IP Search	SUPERVISOR		
■ Main menu				
(1)	Quick Start	SUPERVISOR		
0	System	SUPERVISOR		
	Event Information	SUPERVISOR		
	Advanced Config.	SUPERVISOR		
	Schedule Setting	SUPERVISOR		
		10		

	Function	User Level
■ Playback contr	ol	
<b>&gt;&gt;</b>	Fast Forward	SUPERVISOR / POWER / NORMAL
**	Fast Rewind	SUPERVISOR / POWER / NORMAL
<b>&gt;</b> / <b>11</b>	Play / Pause	SUPERVISOR / POWER / NORMAL
	Stop	SUPERVISOR / POWER / NORMAL
<b>&gt;&gt;</b>	Slow Playback	SUPERVISOR / POWER / NORMAL
[ / FI	Previous / Next Hour	SUPERVISOR / POWER / NORMAL
	Quick Search	SUPERVISOR / POWER / NORMAL

#### 4.5 Event Search

**Note:** This function is not available for "GUEST". For details, please refer to "4.4 User Level Creation" at page 10.

In the playback control bar, click to enter the search list.



- To quickly search the time within which might include the recorded data you want to see:
  - Select the channel(s) and month you want to search. You'll see the date(s) with recorded data is highlighted.
  - Select the date you want to search. You'll see the time with recorded data is highlighted from the timeline bar.
  - Click the time to start playback.
- To search the recorded data by event, select RECORD / MOTION / ALARM / TIME, or select FULL to show all the event logs. Select the log you want to start playback.

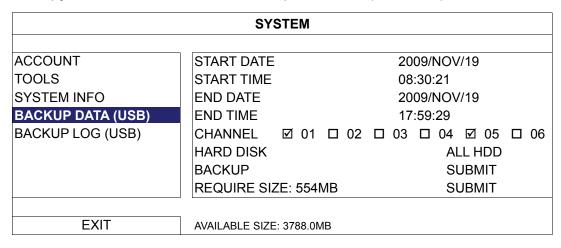
**Note:** During video playback, you might click to check the recorded data details, or click to play the recorded audio (if any) on the channel you want.

### 4.6 Video Backup

**Note:** This function is available for "SUPERVISOR". For details, please refer to "4.4 User Level Creation" at page 10.

**Note:** Before using the USB flash drive, please use your PC to format the USB flash drive to FAT32 format first. For the list of compatible USB flash drives, please refer to "APPENDIX 2 COMPATIBLE USB FLASH DRIVE LIST at page 32.

To copy recorded data for video backup, click 💹 (SYSTEM), and select "BACKUP DATA (USB)".



Step1: Select the time within which includes the video data you want to backup.

Step2: Select the channel(s) within which includes the video data you want to backup.

Step3: In "REQUIRE SIZE", select "SUBMIT" to know the file size of the selected data.

Step4: In "BACKUP", select "SUBMIT" to start backup to your USB flash drive, and wait till the backup successful message appears.

### 4.7 Video Playback on PC

The backup file is the unique video format for security reasons, and you can only use our own player to play.

#### To play video backup on your PC:

Step1: Insert the USB flash drive with recorded data into your PC.

**Note:** The supported PC operating systems are Windows 7, Vista & XP.

Step2: Find the program "PLAYER.EXE" in the USB flash drive, and double-click it to install.

Step3: Run the program, VideoPlayer\_NVR, and browse to where you save the recorded data.

Step4: Select the file you want to start video playback.

#### 4.7.1 Convert the file format to AVI

To convert the video file format to AVI, click "AVI" from the playback panel to start file conversion.

**Note:** The recorded audio (if any) will be removed when the file format is converted to AVI.



# 5. QUICK OPERATION

### 5.1 Power Switch

**Note:** This function is available only for "SUPERVISOR". To know more details, please refer to "4.4 User Level Creation" at page 10.

To power off or reboot the NVR, you may:

- Turn the power switch (-0) directly on the NVR rear panel (refer to "1.2 Rear Panel" at page 1), or
- Go to , and select (power off) or (reboot).



### 5.2 Channel Selection

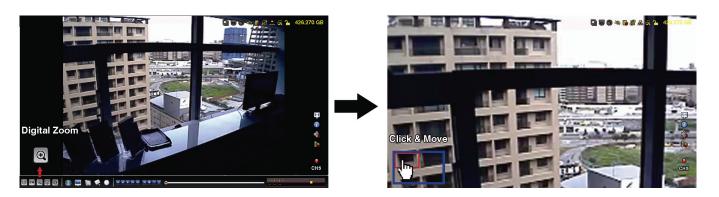
To display a specific channel in full screen and restore to the 6-cut view, you may:

- Directly click the channel you want on the screen, and click it twice to restore to the 6-cut view (refer to "4.2 Channel Selection" at page 8), or
- Go to cH, and select the channel you want to display in full screen from 1 ~ 6, and select to restore to the 6-cut view.



# 5.3 Digital Zoom

Switch to the channel you want to zoom in, and click to enter the zoom-in mode. In this mode, click and drag the red frame on the bottom left of the screen to move to the place you want to see.



# 5.4 PTZ Control

**Note:** This function is available only for "SUPERVISOR" and "POWER USER". To know more details, please refer to "4.4 User Level Creation" at page 10.

Click on the quick menu bar to display the panel as follows:



	Camera Menu	Click to enter the camera main menu. For details about each camera menu, please refer to its own user manual.
4	Enter	Click to confirm your selection / enter the menu.
	Up / Down / Left / Right	Click to move your selection up / down / left / right, or change settings.
9 , 9	Iris + / Iris -	This two buttons are designed for the PTZ camera which uses Pelco-D to control. To know the actions after clicking Iris + and Iris -, please refer to the camera's user manual.
_ /	Zoom in / out max	Click to zoom in on the image to the largest / zoom out on the image to its original size.
<b>e</b> / <b>e</b>	Zoom in / out	Click to zoom in / out the image.
$\Xi$ / $\Xi$	Focus near / far	Click to adjust the focus of the image.
<b>\_</b>	Auto mode	Click to activate the auto function.
		Before using it, you need to assign a specific function that will be enabled when "AUTO" is clicked. For details, please refer to the user manual of the PTZ camera.
P	Preset point	Click to enter the PTZ preset point you want to see.

# 5.5 IP Device Search

**Note:** This function is available only for "SUPERVISOR". To know more details, please refer to "4.4 User Level Creation" at page 10.

Click (IP Search) to start search IP camera(s) connected in the same network segment as the NVR (i.e. 10.1.1.xx by default).

You'll see the list of every connected IP camera with its connection status to this NVR and MAC address.

IP SEARCH			
IP	PORT	MAC	STATUS
10.1.1.12	88	00:0e:53:e5:9a:f1	BE CONNECTED ON CH1
10.1.1.13	88	00:0e:53:a6:91:18	BE CONNECTED ON CH2
10.1.1.14	88	00:0e:53:a5:9f:a2	UNUSE
10.1.1.15	88	00:0e:53:e1:4e:k5	BE CONNECTED ON CH3
10.1.1.16	88	00:0e:53:s5:3e:h6	BE CONNECTED ON CH4
10.1.1.17	88	00:0e:53:e6:4b:26	BE CONNECTED ON CH5
10.1.1.18	88	00:0e:53:g2:3b:e7	BE CONNECTED ON CH6
tì			CONNECT SETUP EXIT

To fix the camera IP address, or allow the NVR to assign an IP address to your IP camera, select "SETUP", and select "STATIC IP " or DHCP" for "NETWORK TYPE".

Click "APPLY" and "EXIT" to save your changes.

SETUI	•
NETWORK TYPE	DHCP
IP	10.1.1.14
PORT	08000
USER NAME	admin
PASSWORD	****
NETMASK	255.0.0.0
GATEWAY	10.1.1.10
PRIMARY DNS	168.085.1.1
	APPLY EXIT

To connect to another IP camera, select the unused IP camera from the IP search list, and select "CONNECT". Select the channel you want to display the camera images, and click "SAVE" to start connection.

CC	DNNECT
IP	10.1.1.14
PORT	88
CHANNEL	CH5
USER NAME	admin
PASSWORD	****
	SAVE CANCEL

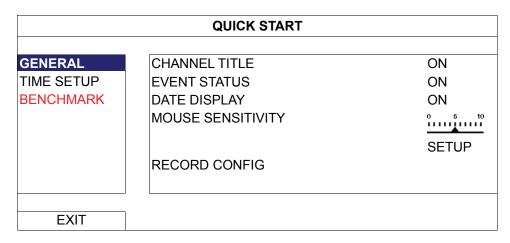
### 6. MAIN MENU

This menu is available only for "SUPERVISOR". To know more details, please refer to "4.4 User Level Creation" at page 10.

# 6.1 QUICK START



#### 6.1.1 GENERAL



#### 1) CHANNEL TITLE

Select to display the channel title or not (ON / OFF).

#### 2) EVENT STATUS

Select to display the event icons or not (ON / OFF).

Note: For details about each event icon, please refer to "3.1 Local" at page 5.

#### 3) DATE DISPLAY

Select to display the date or not (ON / OFF).

#### 4) MOUSE SENSITIVITY

Select the mouse sensitivity by 9 levels.

#### 5) RECORD CONFIG

Click "SETUP" to enter the setting page individually for manual record, event record and timer record.

The options selectable for "IMAGE SIZE" and "I.P.S." depends on the camera you're intended to connect. Note:

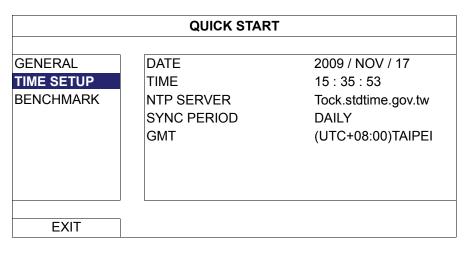
#### **MANUAL & TIMER**

	QUICK START					
MANUAL E	VENT TIMER					
CHANNEL	PROFILE	TYPE	IMAGE SIZE	QUALITY	I.P.S.	
CH1	PROFILE-1	H264	720 X 480	0 5 10	30	
CH2	PROFILE-1	H264	1280 x 1024	0 5 10	30	
СНЗ	PROFILE-1	H264	1280 x 1024	0 5 10	30	
CH4	PROFILE-1	H264	1280 x 1024	0 5 10	30	
CH5	PROFILE-1	H264	720 X 480	0 5 10	30	
CH6	PROFILE-1	H264	720 X 480	0 5 10	30	
					EXIT	

#### ■ EVENT

MANUAL EV	/ENT TIMER			QUICK START					
CHANNEL	IMAGE SIZE	QUALITY	I.P.S.	EVENT					
CH1	720 X 480	0 5 10	30	MOTION					
CH2	1280 x 1024	0 5 10	30	MOTION / ALARM					
СНЗ	1280 x 1024	0 5 10	30	MOTION / ALARM					
CH4	1280 x 1024	0 5 10	30	MOTION					
CH5	720 X 480	0 5 10	30	MOTION / ALARM					
CH6	720 X 480	0 5 10	30	MOTION					
				FVIT					
				EXIT					

#### 6.1.2 TIME SETUP



#### 1) <u>DATE</u>

Set the current date. The default display format is YEAR – MONTH – DATE (Y-M-D).

**Note:** To change the date display format, please refer to "5.2.1 DATE INFO".

#### 2) <u>TIME</u>

Set the current time in HOUR: MIN: SEC.

#### 3) NTP SERVER

Click to change the default NTP server to another server they're familiar with, or keep the default NTP server.

#### 4) SYNC PERIOD

Select to synchronize the DVR time everyday (DAILY), or turn this function off (OFF).

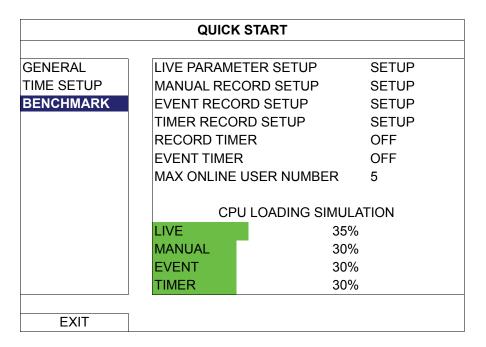
#### 5) <u>GMT</u>

Select your time zone. There are 75 time zones for you to choose.

#### 6.1.3 BENCHMARK

"BENCHMARK" is where you can see CPU loading and performance when certain functions are enabled and how the number of online users affects the performance of the device.

**Note:** Setting in "MAX ONLINE USER NUMBER" doesn't really change and limit the online user number to the value you selected. This option is used for simulating the performance of the device when certain number of users are connected to this device.

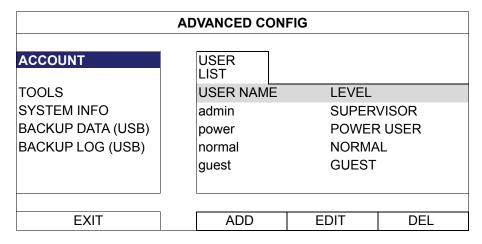


# 6.2 SYSTEM

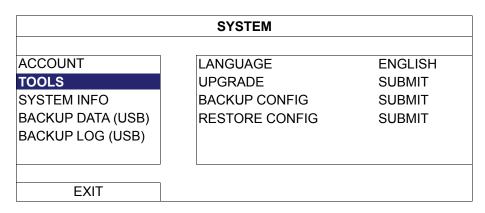
#### 6.2.1 ACCOUNT

This function is used to create a new user account, or modify or delete an existing account for different access privilege.

**Note:** For details about available local operations of each user level, please refer to "4.4 User Level Creation" at page 10.



#### **6.2.2 TOOLS**



#### 1) LANGUAGE

Select the language of the OSD.

#### 2) UPGRADE

Save the upgrade files obtained from your installer or distributor in a compatible USB flash drive, and insert it into the USB port at the front panel. Then, click "SUBMIT" to start upgrading.

**Note:** Before using the USB flash drive, please use your PC to format the USB flash drive to FAT32 format first. For the list of compatible USB flash drives, please refer to "APPENDIX 2 COMPATIBLE USB FLASH DRIVE LIST" at page 32.

**Note:** After upgrading firmware, it's recommended to clear all hard disk data for the system to work more stably. Before clearing all hard disk data, please remember to make video backup.

#### 3) BACKUP CONFIG / RESTORE CONFIG

To keep the current configurations after DVR upgrade, insert a compatible USB flash drive into the USB port, and select "SUBMIT" in "BACKUP CONFIG" to copy the current DVR configurations to a file "System.bin" and save to your USB flash drive.

To restore the DVR configurations, insert the USB flash drive including "System.bin" to the USB port, and select "SUBMIT" in "RESTORE CONFIG".

#### 6.2.3 SYSTEM INFO

SYSTEM			
ACCOUNT TOOLS	AUTO KEY LOCK CLEAR HDD	NEVER HDD-0	
BACKUP DATA (USB) BACKUP LOG (USB)	RESET DEFAULT REMOTE CONTROL ID	SUBMIT 000	
EXIT	VERSION	T413-T413-T413-T413	

#### 1) AUTO KEY LOCK

Set the time-out in second after which the key lock function is activated (NEVER / 30 / 60 / 120).

#### 2) CLEAR HDD

Select the hard disk you want to clear, and click "YES" to confirm or "NO" to cancel.

It's recommended to clear all data in the hard disk when:

- It's the first time to use this NVR to ensure the recorded data are not mixed with other data previously saved in the same hard disk.
- The NVR firmware is upgraded for the system to work more stably. Before clearing all HDD data, please remember to make video backup.
- NVR date and time are changed accidentally when the recording function is activated. Otherwise, the recorded data will be disordered and you will not be able to find the recorded file to backup by time search.

#### 3) RESET DEFAULT

Click "SUBMIT" to reset all settings as default, and select "YES" to confirm or "NO" to cancel. The DVR will reboot after reset.

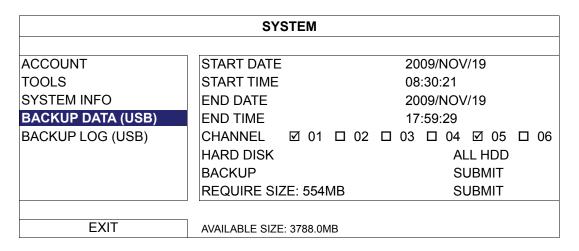
#### 6.2.4 BACKUP DATA (USB)

This function is used to copy recorded video data from the NVR hard disk to a USB flash drive.

Insert a compatible USB flash drive to the USB port at the front panel, and you're able to start video backup.

**Note:** Before using the USB flash drive, please use your PC to format the USB flash drive to FAT32 format first. For the list of compatible USB flash drives, please refer to "APPENDIX 2 COMPATIBLE USB FLASH DRIVE LIST" at page 32.

**Note:** The backup video can be played on the PC. For details, please refer to "4.7 Video Playback on PC" at page 12.



#### 1) START DATE / START TIME

Select the start date & time.

#### 2) END DATE / TIME

Select the end date & time.

#### 3) CHANNEL

Click to select the channel(s).

#### 4) HARD DISK

Select the hard disk containing the video data you need or "ALL HDD".

#### 5) BACKUP

Click "SUBMIT" to start backup.

#### 6) REQUIRE SIZE

To know the size of the expected backup video before backup, click "SUBMIT" to start calculating.

### 6.2.5 BACKUP LOG (USB)

This function is used to copy the event log list from the NVR to a USB flash drive.

Insert a compatible USB flash drive to the USB port at the front panel.

**Note:** Before using the USB flash drive, please use your PC to format the USB flash drive to FAT32 format first. For the list of compatible USB flash drives, please refer to "APPENDIX 2 COMPATIBLE USB FLASH DRIVE LIST" at page 32.

SYSTEM				
ACCOUNT TOOLS SYSTEM INFO	START DATE START TIME		2009/NOV/19 08:30:21	
BACKUP DATA (USB) BACKUP LOG (USB)	END DATE       2009/NOV/19         END TIME       17:59:29         CHANNEL       ☑ 01       □ 02       □ 03       □ 04       ☑ 05       □ 06			
	DATA TYPE BACKUP REQUIRE SIZE: 554		SETU SUBI SUBI	JP MIT
EXIT	AVAILABLE SIZE: 3788.0	)MB		

#### 1) START DATE / START TIME

Select the start date & time.

#### 2) END DATE / TIME

Select the end date & time.

#### 3) CHANNEL

Click to select the channel(s).

#### 4) DATA TYPE

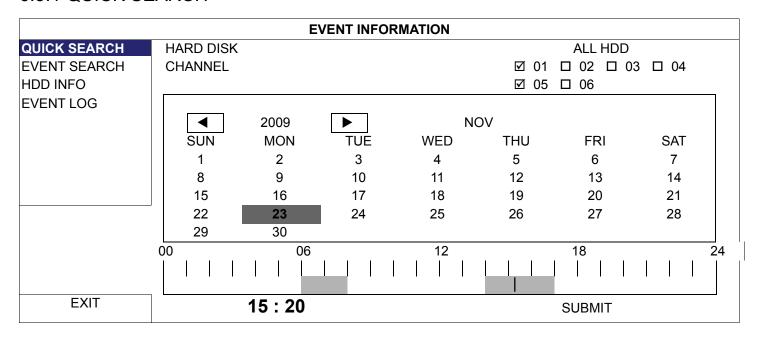
Click "SETUP" to select the event type you want: MANUAL / MOTION / ALARM / SYSTEM / TIMER / HUMAN DETECTION, or select "SELECT ALL" to choose all event types.

#### 5) BACKUP

Click "SUBMIT" to start backup. You'll see a log file (.csv) in the flash drive.

# 6.3 EVENT INFORMATION

#### 6.3.1 QUICK SEARCH

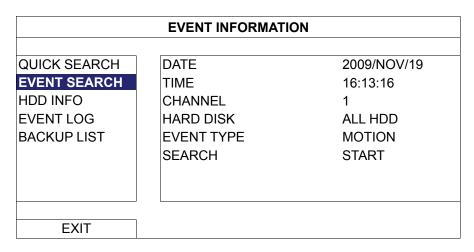


- Step1: Select the hard disk and channel including the video data you want to search.
- Step2: Select the month including the video data you want to search from the calendar, and the date with recorded data will be highlighted.
- Step3: Select the date you want from the calendar, and the time with recorded data will be highlighted from the time scale bar.
- Step4: To immediately play the video clip, click "SUBMIT".

To choose the start time for video playback, move your mouse cursor to the highlighted time, and click to confirm the time when the time display below is the time you want. The video playback is activated right away when you confirm the time.

**Note:** For video playback operations, please refer to "3.1.5 Playback Panel" at page 6.

#### 6.3.2 EVENT SEARCH



#### 1) DATE / TIME

Select the specific time period that you want to search.

#### 2) CHANNEL

Select the video channel you want to search.

#### 3) HARD DISK

Select the hard disk including the video data you want to search, or select "ALL HDD".

#### 4) EVENT TYPE

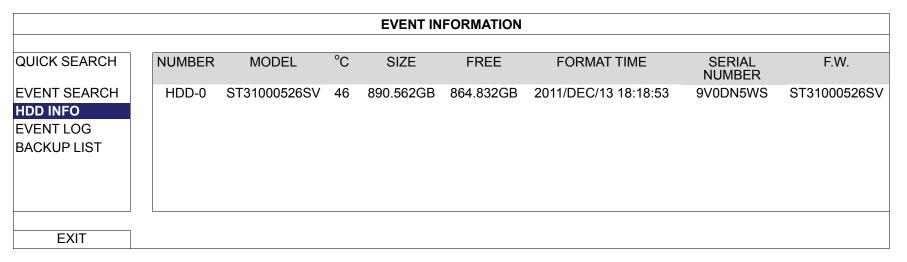
Select the event type you want to search: MOTION / ALARM.

#### 5) SEARCH

Click "START" to start search and play the video data immediately.

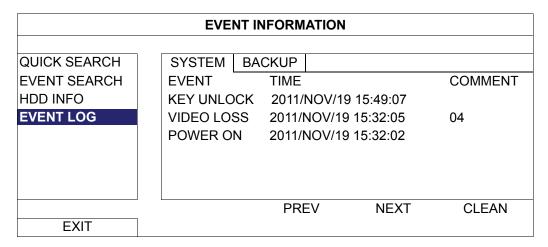
#### **6.3.3 HDD INFO**

You can check the information of the connected hard disk(s) in the NVR.



#### 6.3.4 EVENT LOG

You can check all the event information (event type, time and channel), or clear all log records.



# 6.4 ADVANCED CONFIG

#### 6.4.1 CONNECTION

To assign any channel to connect to the IP camera remotely, click "URL" to enter the address of the camera, and enter its port number.

		ADVANCED CONFIG		
				_
CONNECTION	CHANNEL	URL	PORT	CONFIG
CANERA	CH1	ip_office.ddns.eagleeyes.tw	08000	SETUP
DETECTION	CH2	10.1.1.14	00088	SETUP
ALERT	CH3	10.1.1.30	00088	SETUP
NETWORK	CH4	10.1.1.12	00088	SETUP
DISPLAY	CH5	10.1.1.16	00088	SETUP
RECORD	CH6	10.1.1.13	00088	SETUP
NOTIFY				
EXIT				

Then, click "SETUP" to enter the access information of the camera:

CONFIG-CH1		
USERNAME PASSWORD	admin ********	
CACHE TIME (MSEC)	0 5 20	
MODEL GET TYPE PROFILE TYPE IMAGE SIZE QUALITY	DIGITUS IP CAMERA PROFILE-3 H264 720 X 480	
I.P.S. AUDIO	30 ON	
	EXIT	

Step1: Enter the user name and password to access the IP camera.

Step2: Click "GET TYPE" to detect and make sure the access information you're intended to connect is correct.

Step3: Select the image size, image quality, and I.P.S. Click "GET TYPE" to detect and make sure the access information you're intended to connect is correct.

Note: The options selectable for "IMAGE SIZE" and "I.P.S." depends on the camera you're intended to connect.

Step4: (Optional) For the camera with audio recording, select "ON" or "OFF".

#### **6.4.2 CAMERA**

ADVANCED CONFIG			
CONNECTION	CH1 CH2 CH3 CH4 CH5 CH6	]	
CANERA	BRIGHTNESS 128		
DETECTION	CONTRAST 128		
ALERT	SATURATION 128		
NETWORK	HUE 128		
DISPLAY	COV. OFF		
RECORD	REC ON		
NOTIFY	REC AUDIO ON		
	CHANNEL TITLE EDIT		
	PORT FORWARD 81		
	PORT FORWARD ENABLE ON		
EXIT			

#### 1) BRIGHTNESS / CONTRAST / SATURATION / HUE

Click the current value to manually adjust the brightness/contrast/saturation/hue of each channel here.

#### 2) COV.

Select if you want to mask the selected channel under recording (ON / OFF). When this function is activated, the wording "COV." will be shown on the channel screen.

**Note:** To hide the wording "COV." When this function is on, go to "DISPLAY", and set "DISPLAY COVERT" to "OFF". For details, please refer to "6.4.6 DISPLAY" at page 27.

#### 3) <u>REC</u>

Select if you want to enable recording for the selected channel (ON / OFF).

**Note:** When this function is disabled, no manual, event or timer recording will be activated even if any of these three record functions is set to "ON".

#### 4) REC AUDIO

Select if you want to enable audio recording for the selected channel (ON / OFF).

**Note:** This function is available only when your connected device supports audio recording.

#### 5) CHANNEL TITLE

Click "EDIT" to input the channel title (up to six characters). The default title is the channel number.

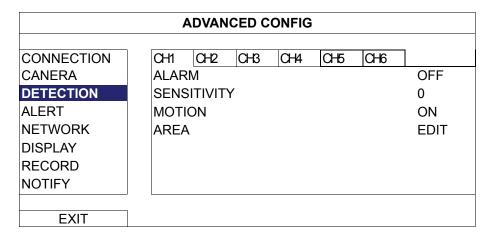
#### 6) PORT FORWARD / PORT FORWARD ENABLE

These two functions are used when you only want to see a single channel of this NVR remotely.

- a) Set the port number for the channel in "PORT FORWARD". The default value for CH1 is 81, and the default value for CH2 is 82... etc. If you want to change the port number to other value, the range is from 1 ~ 65535.
- b) Select "ON" in "PORT FORWARD ENABLE".
- c) The address of the channel will be "http://NVR\_address:port\_number". Enter the address in Internet Explorer, and see if you can access the device (IP cameras or DVR) connected channel individually.

**Note:** The user name and password are still required to access the device connected to the channel. Make sure you know the user name and password to access the device. For details, please refer to its user manual.

#### 6.4.3 DETECTION



#### 1) ALARM

Select N.C./ N.O depending on your installation need. The default alarm value is OFF.

#### 2) SENSITIVITY

Select the detection sensitivity of the selected channel, the lower the value, the higher the sensitivity.

#### 3) MOTION

Select if you want to activate the motion detection function for the selected channel (ON/OFF).

#### 4) AREA

Click "EDIT" to set the motion detection area.

There are 16 × 12 grids per camera for all channels. Pink blocks represent the area that is not being detected while the transparent blocks are the area under detection.

Note: To exit area setting and return to the detection page, right click your mouse.

#### 6.4.4 ALERT

ADVANCED CONFIG		
CONNECTION CANERA	EXT. ALERT	ON OFF
DETECTION	KEY BUZZER ON	
ALERT	VLOSS BUZZER	ON
NETWORK	MOTION BUZZER	ON
DISPLAY	ALARM BUZZER	ON
RECORD	HDD BUZZER	ON
NOTIFY	ALARM DURATION (SEC)	5
	HDD NEARLY FULL (GB)	5
EXIT		

#### 1) EXT. ALERT

Select to enable or disable the sound when any external alarm is triggered (ON / OFF).

#### 2) INT. BUZZER

Select to enable or disable the sound (ON / OFF) for all internal buzzers: KEY BUZZER, VLOSS BUZZER, MOTION BUZZER, ALARM BUZZER, and HDD BUZZER.

Note: When this item is set to "OFF", item 3) to item 7) will be disabled even though they are set to ON.

#### 3) KEY BUZZER

Select to enable or disable the sound when pressing the buttons on the front panel (ON / OFF).

#### 4) VLOSS BUZZERD

Select to enable or disable the sound when video loss happened (ON / OFF).

#### 5) MOTION BUZZER

Select to enable or disable the sound when any motion alarm is triggered (ON / OFF).

#### 6) ALARM BUZZER

Select to enable or disable the sound when any internal alarm is triggered (ON / OFF).

#### 7) HDD BUZZER

Select to enable or disable the sound (ON / OFF) when the HDD remaining capacity reaches to the value set in "HDD NEARLY FULL (GB)".

#### 8) ALARM DURATION (SEC)

Select the duration time for alarm buzzer in second (5 / 10 / 20 / 40).

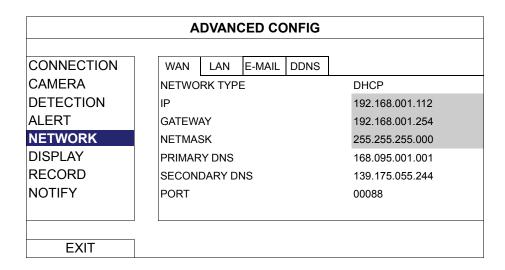
#### 9) HDD NEARLY FULL (GB)

If HDD BUZZER is enabled, select the duration time for buzzer notifications when the hard disk available capacity is 5/10/15/20 GB left.

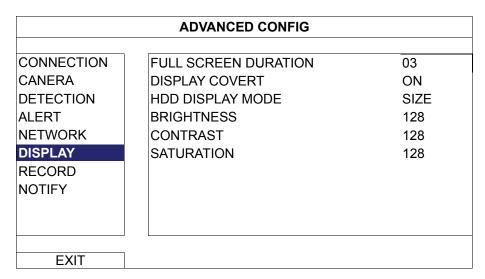
#### **6.4.5 NETWORK**

There are two RJ45 ports on the DVR rear panel: WAN and LAN.

- WAN is used to connect this NVR to Internet for remote access from anywhere as long as Internet access is available.
- LAN is used to connect to IP cameras locally.



#### 6.4.6 DISPLAY



#### 1) FULL SCREEN DURATION

Select the full screen dwell duration time in second (03 / 05 / 10 / 15).

#### 2) DISPLAY COVERT

Select "ON" or "OFF" to display or hide the wording "COV." When covert recording is activated in "CAMERA".

#### 3) HDD DISPLAY MODE

Select "SIZE" to show the remaining hard disk capacity for recording in GB, or "TIME" to show the remaining recording time.

#### 4) BRIGHTNESS / CONTRAST / SATURATION

Click the current value to manually adjust the brightness/contrast/saturation/ of the screen.

#### **6.4.7 RECORD**

**Note:** Please DO NOT change the date or time of your NVR after the recording function is activated. Otherwise, the recorded data will be disordered and you will not be able to find the recorded file to backup by time search. If users change the date or time accidentally when the recording function is activated, it's recommended to clear all hard disk data, and start recording again.

ADVANCED CONFIG		
CONNECTION CANERA DETECTION ALERT NETWORK	MANUAL RECORD EVENT RECORD TIMER RECORD PRE-ALARM RECORD OVERWRITE	OFF ON OFF ON ON
RECORD NOTIFY	KEEP DATA LIMIT (DAYS) RECORD CONFIG	OFF SETUP
EXIT		

#### 1) MANUAL RECORD

Set the manual recording function on / off.

#### 2) EVENT RECORD

Set the event recording function on / off.

#### 3) TIMER RECORD

Set the timer recording function on / off.

#### 4) PRE-ALARM RECORD

Select to enable or disable the pre-alarm function (ON / OFF).

When pre-alarm and event recording functions are both activated, the DVR will record 8MB data before an alarm / motion event is triggered.

#### 5) **OVERWRITE**

Select "ON" to overwrite previous recorded data in your HDD when the HDD is full. When this function is on and the HDD is full, the DVR will clear 8GB data from the oldest for continuous recording without notice.

#### 6) KEEP DATA LIMITS (DAYS)

Assign the maximum recording days from 01 to 31 after which all the recorded data will be removed, or select "OFF" to disable this function.

#### 7) RECORD CONFIG

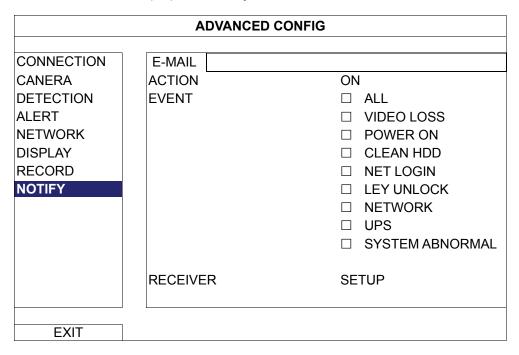
Click "SETUP" to enter the setting page individually for manual record, event record and timer record. For details, please refer to "6.1.1 GENERAL" at page 16.

#### **6.4.8 NOTIFY**

You can send notifications for certain events to the E-mail address(es) specified.

**Note:** Make sure you have configured an E-mail account in "NETWORK" → "E-MAIL" to send the notifications.

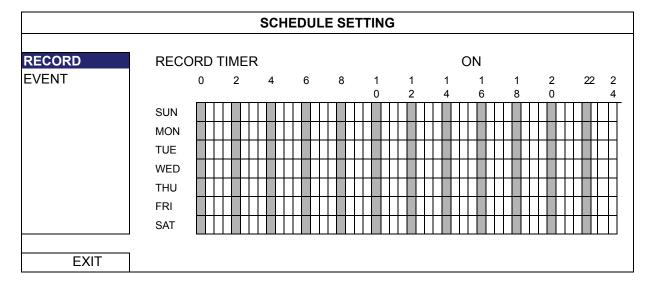
Enable this function in "ACTION", select the event type(s) you want to send notifications in "EVENT", and add the E-mail address(es) to which you want to send notifications in "RECEIVER".



### 6.5 SCHEDULE SETTING

#### **6.5.1 RECORD**

Select "ON" to enable record timer, and select the day and time for this function.

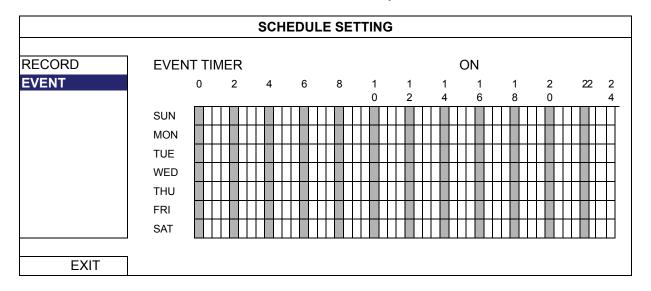


X axis:  $0 \sim 24$  hours. Each time bar is 30 minutes.

Y axis: Monday ~ Sunday.

### 6.5.2 EVENT

Select "ON" to enable event timer, and select the day and time for this function.



X axis:  $0 \sim 24$  hours. Each time bar is 30 minutes.

Y axis: Monday ~ Sunday.

### **APPENDIX 1 MOBILE SURVEILLANCE VIA EAGLEEYES**

EagleEyes is a mobile phone program used with our surveillance system for remote surveillance. It has several advantages:

- It's free (Except EagleEyes Plus for iPhone).
- It's compatible with several popular mobile platforms, such as iPhone, iPad and Android.

It's easy to download, install and configure. For more details about configuring and operating this program, please visit our official website <a href="https://www.eagleeyesctv.com">www.eagleeyesctv.com</a>.

### **A2.1 Prerequisites**

Before installing EagleEyes to your mobile phone for remote surveillance, make sure you have checked the following:

- ✓ Your mobile platform is iPhone, iPad & Android.
- ✓ Mobile Internet services are subscribed and available to use for your mobile phone.

**Note:** You might be charged for Internet access via wireless or 3G networks. For the Internet access rate details, please check with your local network operator or service provider.

✓ You have noted down the IP address, port number, user name and password used to access your network camera from Internet.

#### A2.2 Where to download

Connect to www.eagleeyescctv.com from your mobile phone, and sign in.

Note: Please DO NOT try to download EagleEyes from your computer.

Then, select "Software" and the mobile platform of your phone to download *EagleEyes* to your phone.

- For Android & iPad, select the download link from the website to start downloading.
- For iPhone, two versions of EagleEyes are available:
  - -- EagleEyes Plus (US\$4.99), and
  - -- EagleEyes Lite (Free).

Select the version you want, and you'll be directed to "App Store" to download the application.

**Note:** You can also find *EagleEyes* on "App Store" from your iPhone. Go to "App Store", and select "Search". Enter the keyword "eagleeyes" to find and download the version you want.



When the download is completed, *EagleEyes* will be installed automatically to the location where all applications are saved in your phone by default, or where you specify.

**Note:** For more details about configuring and operating this program, please visit our official website <a href="https://www.eagleeyescctv.com">www.eagleeyescctv.com</a>.

# APPENDIX 2 COMPATIBLE USB FLASH DRIVE LIST

Please upgrade the firmware of the NVR to the latest version to ensure the accuracy of the following table. If the USB flash drive is not supported by the NVR, the "USB ERROR" message will be shown on the screen.

**Note:** Please use your PC to format the USB flash drive as "FAT32".

**Note:** You can backup up to 2GB video data for one-time USB backup. To backup more data, please set the time & channel(s) you want, and start USB backup again.

MANUFACTURER	MODEL CAPACITY	
Transcend	JFV35	4G
	JFV30	8G
Kingston	DataTraveler	1G
PQI	U172P	4G
Apacer	AH320 2GB	
	AH320A	8GB
	AH220	1GB
	AH320	4GB
A-data	RB-18 1GB	
Sandisk	Cruzer Micro	2G
	Cruzer Micro	4G
	Cruzer4-pk	2G
Netac	U208 1G	
MSI	F200 4G	
SONY	Micro Vault Tiny 2G	2G
	Micro Vault Tiny 4G	4G
	Micro Vault Tiny	1G

# APPENDIX 3 COMPATIBLE HARD DISK LIST

Please upgrade the firmware of the device to the latest version to ensure the accuracy of the following table.

MANUFACTURER	MODEL CAPACITY		ROTATION	
Seagate	ST3320613AS	320GB	7200 rpm	
	ST33500320AS	500GB	7200 rpm	
	ST3500410SV	500GB	7200 rpm	
	ST3750330AS	750GB	7200 rpm	
	ST31000525SV	1000GB	7200 rpm	
	ST31000340AS	1000GB	7200 rpm	
WD	WD3200AAKS	320GB	7200 rpm	
	WD5000AACS	500GB	7200 rpm	
	WD6400AAKS	640GB	7200 rpm	
	WD7500AAKS	750GB	7200 rpm	
	WD10EADS	1TB	7200 rpm	
	WD15EADS	1.5TB	7200 rpm	
	WD20EADS	2TB	7200 rpm	
Maxtor	STM3500320AS	500GB	7200 rpm	
	STM3750330AS	750GB	7200 rpm	
HITACHI	HDT725032VLA360 320GB		7200 rpm	
	HDS721010KLA330	1000GB	7200 rpm	

# APPENDIX 4 BATTERY REPLACEMENT

The time reset after power failure, for example, caused by a power outage, will cause the disorder of the recorded data, and users may have problems in searching the event clip they want. To keep the device time from resetting, a non-chargeable lithium battery, *CR2032*, is installed in the device.

However, the device time might still get reset when the battery is low or even running out of power. If so, please replace the device battery, CR2032, **right away** as instructed below.

#### ➤ How to replace CR2032

**Note:** The lithium battery, CR2032, is a non-chargeable battery, and should be purchased separately. Please replace only with the same or equivalent type battery in case of danger.

Step1: Stop all recording **immediately** to prevent the disorder of the recorded data. Then, back up the recorded data if necessary.

Step2: Power off the device, and disconnect the power.

Step3: Remove the device cover, and find the battery on the mainboard.

Step4: Push the release as indicated below to remove the battery.





Type1

Type 2

Step5: Get a new battery and install it to its slot on the mainboard.

- For Type 1, install it with the side of "CR2032" facing up as shown above.
- For Type 2, install it without the side of "CR2032" facing you as shown above.

Step6: Replace the cover and connect to power.

Step7: Set the date & time, and resume recording.

# APPENDIX 5 SPECIFICATIONS

Hardware			
Video Input		One LAN port	
Video Output		Up to 6 Channels with a 6-port hub HDMI	
Video Output Resolution		1920 x 1080	
Audio Input		YES	
Audio Output		YES (Line Out / HDMI)	
HDD Storage**		Up to two 3TB HDDs	
USB Ports		Two on the front panel: one for video backup to USB flash drive, and another for NVR control via a USB mouse	
IR Remote Control		YES	
Ethornot	LAN port	1000Mbps	
Ethernet	Internet port	10Mbps / 100Mbps	
Software			
Video Compression Format		H.264 / MPEG4 / MJPEG	
Recording Mode		Manual / Event / Alarm / Schedule	
Recording Throughput	50Hz IP camera	Up to 150 @ 720P, 32 Mbps	
	60Hz IP camera	Up to 180 @ 720P, 32 Mbps	
Pre-alarm Recording		YES	
Quick Search		Time / Motion / Alarm	
Security		Multiple user access levels with password	
Remote Access		<ul><li>(1) Internet Explorer on Windows operating system</li><li>(2) EagleEyes on iPhone, iPad &amp; Android mobile devices</li><li>(3) Our self-developed program, Video Viewer</li></ul>	
General			
Power Source (±10%)		DC 19V / 2.1A	
Operating Temperature		10°C ~ 40°C (50°F~104°F)	
Dimensions (mm)**		375(W) × 55(H) × 264(D)	
Minimum PC Browsing Requirements		Pentium 4 CPU 1.3 GHz or higher, or equivalent AMD 256 MB RAM AGP graphics card, Direct Draw, 32MB RAM Windows 7, Vista & XP, DirectX 9.0 or later Internet Explorer 7.x or later	
Peripherals		(1) EoC converter (2) High Resolution Display Extender (3) Video Server	

<sup>\*</sup> Specifications are subject to change without notice.

<sup>\*\*</sup> Dimensional tolerance: ±5mm